



## Quality Policy Statement

Within the context of the Legislative and Legal Opinion Commission's direction and to achieve leadership in enhancing legal work and developing the legislative system in the Kingdom of Bahrain, and providing services efficiently and quickly, through the development of policies and administrative systems that lead to the satisfaction and happiness of clients. The Commission seeks to achieve the following objectives through the implementation of a quality management system:

1. Continuously develop Commission services and activities by supporting the leadership team, the results of studies of relevant categories, as well as institutional performance results, in accordance with the requirements of ISO 9001:2015 Quality Management System.
2. Work to achieve quality objectives and periodically review them.
3. Commit to meeting the requirements and related services, and all contracts and agreements concluded with the Commission.
4. Measure the satisfaction of Commission clients with the services provided to meet their needs, exceed their expectations, and continuously enhance their satisfaction.
5. Work to enhance the efficiency of staff and provide all resources to them, motivate them to take the initiative and excel. Additionally, the Commission is committed to applying the following seven quality management principles:
  - Focus on beneficiaries.
  - Leadership.
  - Stakeholder involvement.
  - Process approach.
  - Continuous improvement.
  - Evidence-based decision making.
  - Relationship management.

Therefore, senior management is responsible for maintaining the quality management system, ensuring its effectiveness, and taking necessary actions to review the quality policy periodically to ensure continuous improvement, and disseminate and implement this policy by relevant parties.

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